

Hisense Autumn Winter 2021 MDA Showtime Promotion

Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at <https://showtime2021.hisensepromotions.co.uk>.

1. The Promoter

- 1.1. The Promoter is: Hisense UK Limited of Unit 2 Meadow Court, Millshaw, Leeds, England, LS11 8LZ.

2. The Promotion

- 2.1. The title of the promotion is "Hisense Autumn Winter 2021 MDA Showtime Promotion".

3. Key Conditions of the Promotion

- 3.1. The promotion is an offer by the Promoter, allowing a participant to claim a cashback sum or a Gousto box voucher if they have purchased a "Qualifying Product" directly from a "Participating Retailer" during the period **8 September 2021 to 19 October 2021** (inclusive) (the "**Promotion Purchase Period**").
- 3.2. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Qualifying Retailers) via third party auction sites or marketplace sites (such as eBay and Amazon Marketplace) will not qualify.
- 3.3. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.
- 3.4. The cashback amount will range from £20 to £400 depending on the Qualifying Product purchased as detailed in ANNEX 2.
- 3.5. The Gousto box voucher value will range from £25 to £500 depending on the Qualifying Product purchased as detailed in ANNEX 2.
- 3.6. Claims for cashback sums or Gousto box vouchers cannot be submitted until 28 days has elapsed since the Qualifying Product was purchased and all claims must be submitted online in accordance with Section 4 below between **17 November 2021 and 16 December 2021** (the "**Promotion Claim Period**").
- 3.7. Participants must select either a cashback sum, or a Gousto box voucher, when submitting the claim.
- 3.8. The cashback sum or Gousto box voucher will only be paid once a claim has been validated in accordance with Section 4 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Product you have purchased.
- 3.9. The offer is limited to one claim per person, per Qualifying Product purchased.

4. Eligibility Requirements

- 4.1. The promotion is open to residents of the UK who are aged eighteen (18) or over.

- 4.2. The promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.
- 4.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.
- 4.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.
- 4.5. **No cashback sum or Gousto box voucher can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no cashback sum or Gousto box voucher can be claimed where you have purchased a Qualifying Product, but have subsequently returned the product. You will not be permitted to claim a cashback sum or Gousto reward voucher until 28 days has elapsed since you purchased a Qualifying Product. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for the Qualifying Product and/ or returned the Qualifying Product, in respect of which your claim is made. If you do receive a cashback sum or Gousto box voucher in respect of a Qualifying Product, contrary to this provision, you agree to return it to the Promoter.**
- 4.6. **Only purchases of Qualifying Goods directly a Participating Retailer's physical or online stores will be eligible for the cashback sum or Gousto box voucher. Purchases (even from Qualifying Retailers) via third party auction or marketplace sites (such as eBay and Amazon Marketplace) are specifically excluded from this promotion.**
- 4.7. This offer cannot be used in conjunction with any other offers made by the Promoter or its Group which are running during the same period.
- 4.8. In claiming a cashback sum, or Gousto box voucher, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

5. **How to Claim**

- 5.1. Claims can only be made online by completing the application form which will be made available at <https://showtime2021.hisensepromotions.co.uk>.
- 5.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of a valid Hisense product code, Hisense product serial number and purchase date for the Qualifying Product you have purchased, as well as details of the Participating Retailer from whom you purchased the product. You will also be asked to select whether you wish to receive a cashback sum or a Gousto box voucher.
- 5.3. Proof of purchase must also be provided to make a claim. Proof of purchase must be in the form of a copy of an original receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period. Copies of deposit receipts and/ or order confirmations will not be accepted as proof of purchase.
- 5.4. We also reserve the right to require you to provide proof of your identity.

- 5.5. Claims will only be accepted where: (i) a participant has purchased a minimum of one (1) Qualifying Product from a Participating Retailer during the Promotion Purchase Period; and (ii) at least twenty eight (28) days have elapsed since the Qualifying Product was purchased before a claim is made; and (iii) a participant has completed the online application form, providing all required information, including proof of purchase and a valid product serial number, within the Promotion Claim Period.
- 5.6. Once a completed application form has been received by the Promoter, the participant will receive a confirmation of receipt by email.
- 5.7. Where a claim can be verified, the participant will be notified by email and the cashback sum or Gousto box reward voucher will be issued within 28 days of validation using the email address you have provided.
- 5.8. Where the participant selected a cash back sum, the cash back sum will be paid in the form of a Virtual Pre-paid Mastercard which will be issued by email. The card will expire 12 months after it is issued, after which any unused funds will be returned to the Promoter.
- 5.9. Where the participant selected a Gousto box voucher, this will be provided in the form an e-voucher or discount code which will be issued by email.
- 5.10. The value of the Gousto box voucher will depend on the Qualifying Purchase that the participant has made and will entitle the participant to a set number of Gousto boxes plus an additional coupon to be used against further Gousto purchases (for which no cash alternative is available). Specific details of the boxes provided and the additional coupon values, compared against the alternative cashback sum, are shown in the Annex to these terms. The number of boxes will depend on whether the participant selects 'Couple' or 'Family' boxes during the redemption process.
- 5.11. Gousto is a flexible food subscription service. To the fullest extent permitted by law the Promoter excludes all liability in relation to any purchases made by a participant from Gousto. Such purchases will be subject to Gousto Terms and Conditions available at www.gousto.co.uk/terms-and-conditions. For any queries in relation to Gousto box vouchers, please contact Gousto's Customer Care team online via their Help Centre or by calling them on 020 3011 1002.
- 5.12. Where the Promoter has reason to believe that a cash back sum or Gousto box voucher has been claimed fraudulently or in breach of the requirements detailed in these Terms and Conditions it reserves the right to: (i) cancel or suspend any Virtual Pre-paid Mastercard or Gousto box voucher issued; or (ii) inform Gousto of such belief in order that the relevant Gousto reward voucher can be cancelled or suspended.
- 5.13. Where a claim is rejected or cannot be verified, the participant will be notified by email. Where missing information is needed to verify the claim, the participant will be given a reasonable opportunity to provide the missing information but in all cases any missing information must be provided by not later than **31 December 2021**.
- 5.14. The Promoter cannot accept responsibility in circumstances where cash back sums or Gousto box vouchers are issued in error (e.g. to the wrong email address) where you have provided incorrect or out of date information on submitting your claim.
- 5.15. For help with claim applications participants should visit <https://showtime2021.hisensepromotions.co.uk>.

6. **General Conditions**

- 6.1. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 6.2. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a participant of incorrect or incomplete information or contact details or bank details.
- 6.3. **The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid claims, including (without limitation), by requesting Participants to provide additional information and/ or documentation in support of their claim and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.**
- 6.4. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

7. **Data Protection**

- 7.1. The Promoter is the data controller for all personal information collected via the claim portal (at <https://showtime2021.hisensepromotions.co.uk>) and included in promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.
- 7.2. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions.
- 7.3. Please refer to our Privacy Policy at <https://showtime2021.hisensepromotions.co.uk> for further information as to how the Promoter will process your personal information in connection with this Promotion.

8. **General**

- 8.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.
- 8.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion)

it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.

- 8.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 31.08.2021.

ANNEX 1

PARTICIPATING RETAILERS*

| |
|--|
| Amazon.co.uk (Qualifying Products must be sold and dispatched directly to you by Amazon only) |
| AO.com |
| Appliances Direct |
| Appliance City |
| Argos |
| Basil Knipe Electrics |
| Box |
| Buy It Direct |
| Crampton & Moore |
| Currys PC World |
| Euronics Group members |
| Hughes |
| JD Williams |
| Littlewoods |
| Marks Electrical |
| Studio |
| Very |

****Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Qualifying Retailers) via third party auction sites or marketplace sites (such as eBay and Amazon Marketplace) will not qualify.***

ANNEX 2

QUALIFYING PRODUCTS AND REWARDS

| Model | Product Type | Cashback value* | Gousto reward value* Please see table 'Gousto Box Voucher Breakdown' below for further details |
|--------------|-----------------------------|------------------------|--|
| RQ760N4AIF | Multi-door Fridge Freezer | £200 | £250 |
| RQ760N4BFF | Multi-door Fridge Freezer | £300 | £400 |
| RQ758N4SAI1 | Multi-door Fridge Freezer | £100 | £150 |
| RQ758N4SWI1 | Multi-door Fridge Freezer | £150 | £200 |
| RQ758N4SWF1 | Multi-door Fridge Freezer | £150 | £200 |
| RQ563N4AI1 | Multi-door Fridge Freezer | £100 | £150 |
| RQ563N4AF1 | Multi-door Fridge Freezer | £100 | £150 |
| RQ560N4WBF | Multi-door Fridge Freezer | £50 | £70 |
| RQ560N4WCF | Multi-door Fridge Freezer | £50 | £70 |
| RF750N4ISF | Multi-door Fridge Freezer | £100 | £150 |
| RF749N4WIF | Multi-door Fridge Freezer | £150 | £200 |
| RF749N4WFF | Multi-door Fridge Freezer | £150 | £200 |
| RF728N4AIF | Multi-door Fridge Freezer | £300 | £400 |
| RF728N5BFF | Multi-door Fridge Freezer | £400 | £500 |
| RF632N4WIF | Multi-door Fridge Freezer | £150 | £200 |
| RF632N4WFF | Multi-door Fridge Freezer | £150 | £200 |
| RF540N4AI1 | Multi-door Fridge Freezer | £100 | £150 |
| RF540N4WI1 | Multi-door Fridge Freezer | £100 | £150 |
| RF540N4AF1 | Multi-door Fridge Freezer | £100 | £150 |
| RF540N4WF1 | Multi-door Fridge Freezer | £100 | £150 |
| FMN440W20C | Multi-door Fridge Freezer | £50 | £70 |
| RS694N4TCF | American SBS Fridge Freezer | £100 | £150 |
| RS694N4TZF | American SBS Fridge Freezer | £100 | £150 |
| RS694N4TBF | American SBS Fridge Freezer | £100 | £150 |

| | | | |
|--------------|-----------------------------|------|------|
| RS694N4TFF | American SBS Fridge Freezer | £100 | £150 |
| RS694N4BCF | American SBS Fridge Freezer | £100 | £150 |
| RS694N4BBF | American SBS Fridge Freezer | £100 | £150 |
| RB440N4WWF | Combi Fridge Freezer | £50 | £70 |
| RB440N4WCF | Combi Fridge Freezer | £50 | £70 |
| RB440N4WFF | Combi Fridge Freezer | £50 | £70 |
| RIL391D4AW1 | Combi Fridge Freezer | £50 | £70 |
| FIV276N4AW1 | Combi Fridge Freezer | £50 | £70 |
| BI5543PG | Oven | £100 | £150 |
| OP543PGUK | Oven | £100 | £150 |
| BI5228PBUK | Oven | £50 | £70 |
| BI5228PXUK | Oven | £50 | £70 |
| BSA65222PXUK | Oven | £30 | £40 |
| BSA65222PBUK | Oven | £30 | £40 |
| I8433C | Induction Hob | £100 | £150 |
| I6456C | Induction Hob | £30 | £40 |
| I6433C | Induction Hob | £20 | £25 |
| GG773BUK | Gas Hob | £30 | £40 |
| HV672C60UK | Dishwasher | £50 | £70 |
| HV671C60UK | Dishwasher | £40 | £50 |
| HV651D60UK | Dishwasher | £50 | £70 |
| HV661D60UK | Dishwasher | £20 | £25 |
| HS661C60WUK | Dishwasher | £50 | £70 |
| HS661C60XUK | Dishwasher | £50 | £70 |
| HS620D10WUK | Dishwasher | £30 | £40 |
| HS620D10XUK | Dishwasher | £30 | £40 |
| WFGE10141VM | Washing Machine | £50 | £70 |
| WFGE90141VM | Washing Machine | £50 | £70 |
| WFGE10141VMB | Washing Machine | £50 | £70 |
| WFGE90141VMB | Washing Machine | £50 | £70 |

| | | | |
|----------|--------------|-----|-----|
| DHGE901 | Tumble Dryer | £50 | £70 |
| DHGE901B | Tumble Dryer | £50 | £70 |
| DHGE8013 | Tumble Dryer | £50 | £70 |

****Important Note: Participants must select either a cashback sum or a Gousto box voucher.***

Gousto Box Voucher Breakdown

| Option 1: Cashback value | Option 2: Gousto box voucher value | | |
|--------------------------|------------------------------------|---------------|-------------------|
| | Coupon Type | Whole boxes | Additional coupon |
| £400.00 | Family coupon | 10 | £22.50 |
| £300.00 | | 8 | £18.00 |
| £200.00 | | 5 | £11.25 |
| £150.00 | | 4 | £9.00 |
| £100.00 | | 3 | £6.75 |
| £50.00 | | 1 | £22.25 |
| £40.00 | | 1 | £2.25 |
| £30.00 | | 0 | £40.00 |
| £20.00 | | 0 | £25.00 |
| £400.00 | | Couple coupon | 14 |
| £300.00 | 11 | | £15.11 |
| £200.00 | 7 | | £5.07 |
| £150.00 | 5 | | £25.05 |
| £100.00 | 4 | | £10.04 |
| £50.00 | 2 | | £0.02 |
| £40.00 | 1 | | £15.01 |
| £30.00 | 1 | | £50.10 |
| £20.00 | 1 | £25.00 | |